



## Quality Policy Statement

Calfrac Well Services understands that quality is a fundamental requirement for the satisfaction of its customers and all of its stakeholders. Calfrac shall pursue its business according to the highest quality standards by adhering to its Quality Management System and the requirements and expectations of its customers and stakeholders. Quality, continuous improvement and exceptional customer service are core values of Calfrac and are a personal responsibility of each employee.

### To meet this commitment, Calfrac will:

- Adhere to strict compliance with customer requirements and specifications as well as applicable internal and external standards and requirements, resulting in flawless execution of service
- Continually improve its Quality Management System by verification and validation of services provided
- Mitigate and eliminate operational and service quality risks through Risk Assessment and Mitigation processes
- Continuously review quality Key Performance Indicators to maintain and improve operational excellence
- Provide ongoing Quality Management Training to employees at all levels of the organization and continuous enhancement of the competencies and skills of all employees
- Communicate Quality Objectives and performance throughout the organization
- Proactively approach quality concerns via Preventive Actions and processes

All Calfrac Well Services employees shall perform their duties in accordance with this policy and will be held accountable.

**Fernando Aguilar**  
President & Chief Executive Officer

July, 2014

**Date**